

# BOOKING FORM - 2012

## For Groups of 15+ People

RETURN TO : Tiverton Canal Company  
The Wharf, Canal Hill, Tiverton, Devon. EX16 4HX

Please supply as much information as possible on this form

### Your Details

Organisation / Event : .....  
 Your Name : .....  
 Home Address : .....  
 .....  
 Post Code: .....  
 Tel Number: .....  
 Email Address : .....  
 Please make Cheque Payable to: Tiverton Canal Co.

### Barge Trip Details

Trip Date: .....  
 Trip Length (hrs) : .....  
 Departure Time: .....  
 Exclusive Private Hire: .....  
 Shared Trip: .....  
 Passenger Numbers: .....

### Food Details

Barge Trip including Food for Whole Group - Menu No. : .....  
 An inclusive Package Price per person. ....  
 Part of the Group want Food during the Trip - Menu No. : .....  
 Fares & Food are charged separately at the individual prices stated.  
 Food is not required during the Trip .....  
 Additional Information .....  
 Music - Exclusive Private Hire - to be discussed .....  
 Floodlights - Evenings only .....  
 Wheelchairs - will be used to access the site on the day .....

I Enclose My Deposit of £75 Per Trip/Barge. I have Read and Agree to Abide by the Conditions of Hire

Signature : .....

Date : .....

Ref: .....

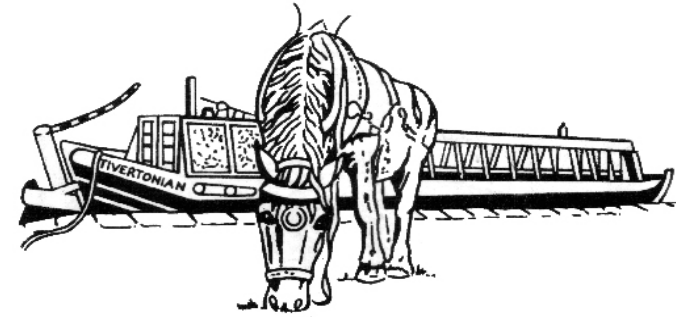
### CONDITIONS OF HIRE - 2012

Please ensure you have read these Conditions of Hire below  
and that You and Your Group are Aware, and Abide by them.

- The official Booking Form and deposit (£75) must be received within 10 days of making a provisional booking. The person signing the Booking Form shall be deemed the Hirer, and is responsible to ensure that all members of their group are aware and abide by these conditions of hire.
- The Hirer, upon making a booking becomes responsible for the whole Hire Charge. Group rates are only applicable where payment is made by the Hirer for the whole group. The BALANCE OF ALL OUTSTANDING MONIES FOR FARES AND/OR FOOD ORDERS, MUST BE PAID 14 DAYS PRIOR TO THE TRIP DATE. Any adjustment in passenger numbers and/or catering supplies MUST be made no later than 48 hours prior to the trip. No refund will be made where numbers subsequently reduce, alternatively seat availability will not be guaranteed where numbers increase, within this 2 day deadline. Where numbers fall below the minimum required, the Standard Fare rate will apply. A minimum of 10 Adults is required to operate.
- During the hire, the Barge and facilities provided, shall remain under the complete control of the Captain and crew provided by the Company. The Hirer and Group Members Must Accept the Captain's Orders on All Matters at All Times, including variation of trip length. Where conditions are not observed the Captain reserves the right, not to take or put ashore any or all of the group with no refund. The Hirer is responsible for any members of their group who are not aboard the barge.
- The Company reserves the right to sell/supply all liquid refreshments and intoxicating liquor consumed, together with on board catering. Where the food ordered is for part of the group only, or contains a selected choice, it is the organisers responsibility to ensure only those entitled to the meal receive it. All food ordered, must be consumed aboard. Any food not consumed by the end of the trip becomes the property of the Company. For Health & Hygiene reasons we cannot allow food to be taken off the barge. No Drink may be brought on board without the express permission of the Company.
- All entertainers brought by the Hirer will count as additional passengers. The volume and content of entertainment is under the sole control of the Captain, and must not annoy, disturb or offend, members of the crew, passengers, nearby residents or any other canal users.
- The Company will not be held liable for any loss or damage to passengers property. Passengers must have due regard for their own safety and others at all times and must not lean, reach or drop litter, over the side of the barge. Due to no luggage space pushchairs, picnics, rucksacks cannot be brought onboard, unless authorised.
- The Company reserves the right to withhold or withdraw any facility as advertised without prior notice.
- Should the Hirer have to cancel a trip then the payment of all outstanding hire fees will be waived and deposit refunded as long as a letter of cancellation is received NO LESS THAN 3 WEEKS prior to trip date, after this deadline an administration fee of £75 will be charged. The Hirer will be responsible for any catering costs incurred by the Company.
- The Company reserves the right to put aboard additional passengers on all daytime trips operating, except where an Exclusive Private Hire rate has been agreed.
- Whilst the Company will endeavour to operate the trips as booked, no liability will be accepted for any cancellation, breakdown or late arrival, however caused. It is expressly agreed in the event of the Company cancelling a trip, all monies paid by the Hirer will be returned in full and the Hirer will have no further claim against the Company.
- The Hirer must notify any increase/decrease in passenger numbers reserved no later than 48 hours prior to trip time, failure to comply renders the Hirer responsible for the individual passenger/package rate, together with all food ordered.
- The Hirer remains responsible for the behaviour of their group and/or individuals within the group and for any damage caused by them. Due regard must be exercised to all other fare paying passengers.
- Where children of 2 years and under form more than 1:10 ratio of the group, standard child rate will be applicable.
- The Captain reserves the right to refuse dogs aboard the barge (excluding assistance dogs).

# GROUP BOOKING INFORMATION - 2012

- ◆ GROUPS on PUBLIC TRIPS ◆
- ◆ EXCLUSIVE PRIVATE HIRE ◆
- ◆ DAY or EVENING ◆
- ◆ PEACEFUL or PARTY ◆



## Tiverton Canal Company

Home to the last Horse-Drawn Barge

in the West Country

01884 253345

Winter Office Hours:

November to Easter - Monday to Friday, 9 am to 4 pm

Summer Office Hours:

Easter to October - Tuesday to Sunday, 9 am to 4.30 pm

Closed Mondays, except Bank Holidays and July/August

The Wharf, Canal Hill, Tiverton, Devon. EX16 4HX  
 info@tivertoncanal.co.uk www.tivertoncanal.co.uk

# HORSE-DRAWN BARGE ♦ GROUP DISCOUNT RATES ♦ APRIL to OCTOBER ♦ 2012

## Your Booking

1. Please use in conjunction with the BARGE TIMETABLE in our "CANAL PARK" brochure. When you've chosen your date, call Samantha in the Booking Office, before arranging your coach to ensure the Horse-Drawn barge is available. Your date can then be provisionally reserved.
2. A provisionally reserved date will be held for 10 days. To confirm your reservation, complete the booking form attached, and return with a £75 deposit.
3. A Trip Confirmation will be sent to you, with Payment Information and Arrival Time which is at least 45 minutes before departure.
4. Final payment is due 2 weeks prior to the date of your trip. Seat numbers can be altered upto 48 hours prior to the trip, subject to availability. No refunds will be due after this deadline.
5. Then simply . . . Relax and Enjoy your day out on the last Horse-Drawn Barge in the West Country.

## The Horse-Drawn Barge

On board facilities:

- ♦ Licensed Bar serving a range of Draught Beers & Lagers, Real Ales, Ciders, Quality Wines, Spirits and Soft-drinks.
- ♦ Tea, Coffee, Snacks, Ice Cream and Canal Gifts.
- ♦ Fully Carpeted.
- ♦ Comfortable Upholstered Seating.
- ♦ Modern Flush Toilet.
- ♦ Public Address System & 240 volts available.

## Departure Times

Generally the barge leaves at 11am, 2.00pm and 7.30pm, however departure times do vary according to length of trip.

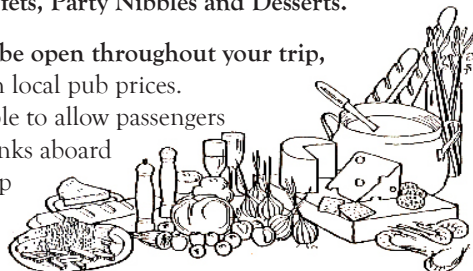
## Food Aboard

Should your group require food there is a menu available exclusively for 15+ people. Please enquire about our Package Rates.

- ♦ Light Bites, Cream Teas & Cakes.
- ♦ Fish & Chips, Buffets, Party Nibbles and Desserts.

The licensed bar will be open throughout your trip, and is generally within local pub prices.

We regret we are unable to allow passengers to bring their own drinks aboard and request your group is advised accordingly.



## Exclusive Private Hire

- ♦ Sole use of the Barge for your group.
- ♦ Choice of different length trips.
- ♦ 1 - 35 Adults - Minimum Hire charge.
- ♦ 36+ Adults - Per Person price.
- ♦ Food available please see Menu.

**Daytime** - available when Public Trips do not operate - see printed timetable in "Canal Park" brochure.

**Evening** - Tuesday to Saturday inclusive.

**Peaceful or Party?** The choice is yours . . .

- ♦ **Peaceful** - Enjoy the magical atmosphere of an evening with friends and family on the water.
- ♦ **Party Nights** - A variety of music or themed party nights. Music can be either Background, Live Band or Disco with MC to host your evening.
- ♦ **Floodlighting** - illuminate the banks as you pass by.

## Exclusive Private Hire ♦ Group Rates

		April, May & Oct.		June, July, Aug. & Sept.	
Length of Trip - Hrs		1 - 35 Adults	36+ Passengers	1 - 35 Adults	36+ Passengers
		Minimum Charge	Per Adult	Minimum Charge	Per Adult
1 1/2	am	273.00	7.80	294.00	8.40
	pm	309.75	8.85	330.75	9.45
2	am	308.00	8.80	329.00	9.40
	pm	344.75	9.85	365.75	10.45
2 1/2	am	343.00	9.80	364.00	10.40
	pm	379.75	10.85	400.75	11.45
3 1/2	am	n/a	n/a	n/a	n/a
	pm	414.75	11.85	435.75	12.45

Call Booking Office for Child Rate (3-13 years)

## Sharing the Barge

- ♦ Your group will share the barge with others. Seats not booked by your group are sold during the 7 days prior to the trip.
- ♦ Trip lengths are set according to advertised timetable.
- ♦ Discounts start at:
  - 15+ Adults on a Scheduled Public Trip.
  - 20+ Adults on a Non-scheduled Public Trip.
- ♦ Where numbers fall below those stated above, the Standard Fare will apply.
- ♦ Food available, please see Menu.



**Daytime** - refer to printed timetable in "Canal Park" brochure.

## Sharing the Barge ♦ Group Rates

		April, May & Oct.	June, July, Aug. & Sept.
Length of Trip - Hrs		15+ Adults on Scheduled Public Trip 20+ Adults for a Non-Scheduled Public Trip	
		Per Adult	Per Adult
1 1/2	am	8.00	8.30
	pm	9.05	9.35
2	am	9.00	9.30
	pm	10.05	10.35
2 1/2	am	10.00	10.30
	pm	11.05	11.35
3 1/2	am	n/a	n/a
	pm	n/a	12.35

Call Booking Office for Child Rate (3-13 years)

## The Last Horse-Drawn Barge in the West Country - The Venue with a Difference

♦ Spring ♦ Summer ♦ Autumn ♦

- ♦ **School Trips/Visits** - Bring history to life - separate leaflet and discounts available, please enquire.
- ♦ **Mobility Difficulties** - Please request our information sheet of site layout and accessibility.

If you would like a copy of the Menu, details of Package Rates or Further Information on any of the above please call Samantha - 01884 253345.