

# Horse-drawn Barge – Group Booking Information - 2024

## Your Group Booking

- ❖ To make a group booking simply give Jacquie a call on 01884 253345 with a date in mind, we can check availability and chat through your options. It is best to do this before arranging your coach. A date can then be provisionally reserved for you.
- ❖ Your provisional reservation will be held for 10 days.
- ❖ To confirm your provisional reservation, complete the booking form and return with a £100.00 deposit.
- ❖ Upon receipt of the booking form and deposit a booking confirmation of your trip, deposit paid, boarding information and site map will be sent to you.
- ❖ Final payment is due 2 weeks prior to the date of your trip. Passenger numbers can be altered upto 48 hours prior to the trip, subject to availability.

## Daytime Public Trips

<p>You will have a discount for 15+ Adults on a scheduled public trip, please see horse-drawn barge trip timetable.</p> <p>The maximum number for a group booking on a public trip is 50 people</p> <p>Your group will share the barge with others, these tickets are sold during the 7 days prior to the trip.</p> <p>Trip lengths are set according to the advertised public trip timetable.</p>	<b>April to October 2024</b>	
	<b>15 + Adults (per person fare)</b>	
	<b>11.30 am</b> (1.5 Hrs)	£ 17.45
	<b>2.15 pm</b> (1.5 Hrs)	£ 18.40
	<b>2.15pm</b> (2.5 Hrs)	£ 19.55

## Daytime Private Hire

<p>Your group has sole use of the barge for 15 to 60 passengers.</p> <p>Private hire is available when public trips are not scheduled.</p> <p>You can choose your trip length.</p>	<b>April to October 2024</b>		
		<b>Upto 30 Passengers</b>	<b>31 to 60 Passengers (per person fare)</b>
	<b>11.30 am</b> (1.5 Hrs)	£ 562.50	£ 18.75
	<b>2.15 pm</b> (1.5 Hrs)	£ 591.00	£ 19.70
	<b>2.15pm</b> (2.5 Hrs)	£ 625.50	£ 20.85

## Early Evening Private Hire

<p>Your group has sole use of the barge for 15 to 60 passengers.</p> <p>Early Evening Private hire is available on a Saturday from May to end of August.</p> <p>You can choose your trip length.</p>	<b>May to August 2024</b>		
		<b>Upto 30 Passengers</b>	<b>31 to 60 Passengers (per person fare)</b>
	<b>7 pm</b> (2.5 Hrs)	£ 690.00	£ 23.00
	<b>7 pm</b> (3.5 Hrs)	£ 720.00	£ 24.00

All prices remain subject to changes made by the Chancellor of the Exchequer to government taxes, including duty and vat, which will be passed on in full.

# Horse-Drawn Barge Trip – Booking Form - 2024

## Your Details:

Name: .....

Address : .....

..... Post Code : .....

Mobile Number : .....

Email Address : .....

Organisation / Event : .....

## Horse-Drawn Barge Trip Details:

**Shared Public Trip:** Date : .....

Departure Time : .....

Length of Trip (hrs) : .....

Passenger Numbers (estimated) : .....

**Private Hire Trip:** Date : .....

Departure Time : .....

Length of Trip (hrs) : .....

Passenger Numbers (estimated) : .....

**I have read and agree to abide by the Conditions of Hire  
and enclose a deposit of £100 per trip.**

Signature : ..... Date : .....

Deposit payments may be made by bacs or cheque to Tiverton Canal Co.,  
Please ensure you have read and agree to the conditions of hire before sending the deposit.

# Tiverton Canal C<sup>o</sup> - Horse-Drawn Barge Trip

## CONDITIONS OF HIRE / PASSAGE - 2024

**PLEASE ENSURE YOU HAVE READ AND AGREE TO THE CONDITIONS OF HIRE FOR THE HORSE-DRAWN BARGE, UPON SIGING THE BOOKING FORM YOU HAVE AGREED TO ENSURE YOUR GROUP ARE AWARE AND ABIDE BY THEM.**

1. a) The person signing the Booking Form shall be deemed the Hirer, and is responsible to ensure that all members of their group are aware and abide by these Conditions of Hire.  
b) When the booking is signed by a Wholesale Tour Operator on behalf of their Client, it is the Tour Operator's responsibility to ensure the Coach Driver/Courier and the group are aware and abide by the Conditions of Hire.  
c) Tiverton Canal Company is referred to as the Company,  
d) The Horse-drawn Barge is referred to as the Barge.
2. a) The official Booking Form and deposit (£100) must be received within 14 days of making a provisional booking.  
b) The Hirer, upon making a booking becomes responsible for the whole hire charge.  
c) Group rates are only applicable where payment is made by the Hirer for the whole group.  
d) The balance of all outstanding money for fares and/or food orders, must be paid in full 14 days prior to the trip. After this deadline the Company reserves the right to refuse your group to board the Barge.  
e) Any reduction in passenger numbers and/or food orders must be made no later than 48 hours prior to the trip. No refund will be made where numbers reduce after this deadline.  
f) An increase in numbers is subject to availability.  
g) A minimum of 15 Adult passengers are required for the trip to operate.  
h) Where children of 2 years and under form more than 1:10 ratio of the group, the standard child rate will be applicable.
3. a) During the hire, the Barge and facilities provided, shall remain under the complete control of the Captain and Crew provided by the Company.  
b) The Hirer and group members must accept the Captain's orders on all matters at all times, including the variation of trip length.  
c) Where the Conditions of Hire are not observed the Captain reserves the right, not to take aboard or put ashore any or all of the group, with no refund.  
d) The Hirer is responsible for any members of their group who are not aboard the barge for whatever reason.
4. a) The Company reserves the right to sell/supply all liquid refreshments and alcoholic drinks consumed. Where the food ordered is for part of the group only, it is the Hirers responsibility to ensure only those entitled to the food received it. All food ordered, must be consumed aboard. Any food not consumed by the end of the trip becomes the property of the Company.  
b) For health & hygiene reasons we cannot allow food to be taken off the barge.  
c) No own catering/drink may be brought on board, without the express written permission of the Company.
5. a) All entertainers brought by the Hirer will count as additional passengers.  
b) The volume and content of entertainment is under the sole control of the Captain, and must not annoy, disturb or offend, members of the crew, passengers, nearby residents or any other canal user.
6. a) The Hirer remains responsible for the behaviour of their group and/or individuals within the group and for any damage caused by them. Due regard must be exercised to all other fare paying passengers.
7. a) The Company will not be held liable for any loss or damage to passenger's property.  
b) Passengers must have due regard for their own safety and others at all times and must not lean, reach or drop litter, over the side of the barge.  
c) Due to no luggage space pushchairs, picnics, rucksacks cannot be brought aboard, unless authorised.
8. The Company reserves the right to put aboard additional passengers on all daytime trips operating, except where a Private Hire rate has been agreed.
9. The Company reserves the right to withhold or withdraw any facility as advertised without prior notice.
10. a) Whilst the Company will endeavour to operate your trip as booked, no liability will be accepted for any cancellation, breakdown or late arrival of the Barge, however caused.  
b) It is expressly agreed in the highly unlikely event of the Company cancelling your trip, all money paid by the Hirer to the Company will be returned in full and the Hirer will have no further claim against the Company.
11. All prices remain subject to changes made by the Chancellor of the Exchequer to government taxes, including duty and vat, which will be passed on in full.

### Cancellation.

11. a) Should the Hirer wish to cancel their booking they must notify the Company in writing.  
b) Cancellation received more than 4 weeks prior to trip date an administration fee of £30.00 will be deducted from the deposit.  
c) Cancellation received with less than 4 weeks notice no deposit is refundable.  
d) The Hirer will remain liable for any catering costs incurred by the Company.